

About VSM

'A local NGO, part of Victim Support Europe established to care for, contain, support and empower all victims of any crime. With a firm belief in the power of human resilience we passionately champion the rights of victims in Malta. Our love for the service we provide is only paralleled by the determination, devotion and respect we offer our clients. VSM strives to consistently positively contribute to the lives of regular people who experience extraordinary events. Our principle objective is to empower and regenerate victims of crime to a healthy and self-sufficient state of well-being'

Generic Services

Provision of emotional support and legal information to all victims of all crimes

Services include:
 - Psychotherapy and counselling
 - Court accompaniment
 - Information pertaining to rights and legal procedures
 - Application for criminal injuries compensation scheme

Statistics:

Year	Referrals/Visits
2016	53
2015	20
2017	57
2018	96

Care for Victims of Sexual Assault

Provision of psychotherapeutic services to victims of sexual assault and rape
 Provision of psychotherapeutic services to families of victims of sexual assault and rape
 Provision of psychological assessments to victims of sexual assault and rape
 Provision of full legal services pertaining to victims of sexual assault and rape
 Liaison with police, hospital and judiciary
 Advocacy pertaining to rights and legal procedures for victims of sexual assault and rape

Statistics:

Year	Referrals/Visits
2016	34
2015	35
2017	23
2018	27
2019 (to date)	29

Developing SPOT - Desk Research

Local (Malta), 2009

289 suicides have occurred on our island between 2007 and 2017
 265 of those individuals were males
 On average, 28 families per year have lost a loved one to suicide over the past 10 years.

International

A family history of suicidal behaviour increases risk of suicide. Independence of psychopathology (Finkel, Glicks, Gidycz, Hawton, 2000; Mann, Mabenous, Hess, Mabile, 1999)

Previous suicide attempt is a high predictor of completed suicide, especially amongst females (Gend, Baugher, Bridge, Chen, Chiquetto, 1999)

Each suicide impacts 6 - 20 people (Carrons, Miler, & Sullivan, 2013)

Proposal - Training

Peer's Dragon


Safe talk - raising about suicide
 ASIST - assessment and safety planning
 Bereavement and loss
 The specifics of suicide bereavement
 Facilitating peer support groups
 Wellness and recovery from suicide - action planning

Proposal - Pilot Service

Target client group (by per year based on local statistical)
 - Persons bereaved by suicide (BS)
 - Persons with a previous suicide attempt (SA)

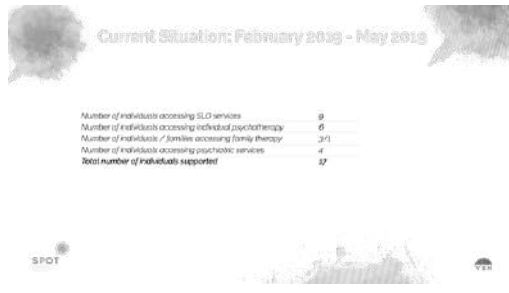
Service provision
 - SLO service
 - Individual Therapy
 - Family Therapy
 - Group Therapy
 - Psychiatric Services
 - Psychological assessment

*Family therapy services is also available to clients with children, as long as the family members have consent provided by the children



Current Situation: February 2019 - May 2019

Number of individuals accessing SLO services	9
Number of individuals accessing individual psychotherapy	6
Number of individuals / families accessing family therapy	3/1
Number of individuals accessing psychiatric services	4
Total number of individuals supported	27



Training

Of the myriad learning opportunities we explored through desktop research, we were drawn to **Peter's Dragons**, Emerald. UK inspired by the personal experience that touched a largely successful charity aimed at supporting those bereaved by suicide as well as ending the broader programme.




Alison Jordan
 CEO & Board Chair
PETER'S DRAGONS End of life suicide helpline



The 5 day intensive training we received went well beyond our expectations to be trained in TALK and ASSIST. A crash course in setting up a holistic service including **first hand experience** of being bereaved by suicide, setting up and supporting the team who provides the service, roles, feedback, reporting, legal frameworks.

Best of all, we returned **INSPIRED** and **ENERGIZED**


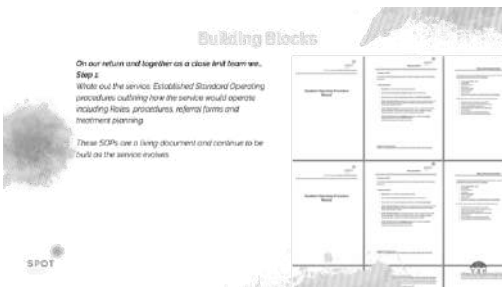


Building Blocks

On our return and together as a close and team we...

Step 1:
 Work out the service. Established Standard Operating procedures outlining how the service would operate including roles, procedures, referral forms and treatment planning.

These SOPs are a living document and continue to be built as the service evolves.

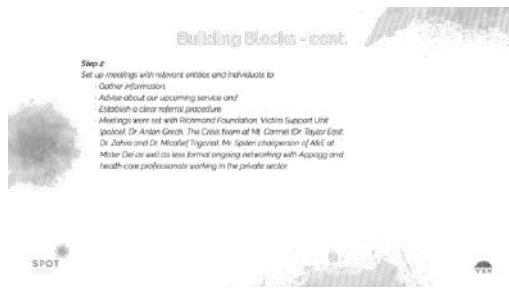



Building Blocks - cont.

Step 2:
 Set up meetings with relevant entities and individuals to

- Gather informants
- Advise about our upcoming service and
- Establish a clear referral procedure

Meetings were set with Richmond Foundation, Victoria Support Unit (pallial), Dr Andan Ghosh, The Crisis team at Mt Carmel (Dr Taylor East), Dr Datta and Dr Michael (General An Spoken) in person of A&E at Mount Oke as well as via formal ongoing networking with A&E and health care professionals working in the private sector.



Introducing the service through our roles

As USH Executive Chairperson and Clinical Supervisor, with clients' best interests at heart, my first point of concern launching this project was maintaining the safety and stability of our team.

In order to prevent the front-liners becoming overwhelmed we set up the following standardised support:

1. Fortnightly team meetings – admin agenda
2. Fortnightly clinical group supervision for SLD, Family Therapist, clinical psychological counsellor and psychotherapist
3. Unscheduled individual clinical supervision on demand and as needs arise in line with clients' crises




SPOT

Flat Hierarchy


Our small Spot team relies on a flat hierarchy where roles and accountabilities are clear and equally necessary. This is a chain that relies on all roles being active and efficient.

The supervisory role ensures that the front-liners are coping well and continuing to be effective in their support of our clients.



SPOT

The whole is greater than the sum of its parts



PHILOSOPHY

We will meet those through what we don't know – we shift
 We are happy to collaborate
 We can only do this together
 Clear boundaries
 Multi-disciplinary approach both internally and over-arching to other units
 We exist to serve the community
 We feel privileged to be part of positive growth

SPOT

Suicide Liaison Officer

We like to think of this role as a cross between Social work and basic counselling.


The role relies heavily on the basis of **Maslow's Hierarchy of Needs** where the primary goal is to ensure that the client's basic needs are met.

This role is currently filled by two people who by profession are Psychotherapist and Counsellor. Negotiating the shift in boundaries has been interesting. On the one hand it feels liberating to be able to physically visit, make a call, set an appointment, make a meal. On the other hand, stepping myself from shifting into talking issues out on a deeper level – tricky.

The SLD role sits within the **first phase of contact** and relies solely on supporting the client to attend to their own basic needs. The goal of this phase is to support the client to develop gradual self-reliance and the ability to again stand on their own two feet.

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Maslow Adapted



MASLOW'S HIERARCHY OF NEEDS	SPOT
SELF-ACTUALISATION Achieving one's full potential	Phase 1 Basic needs
ESTEEM Feeling confident, capable, respected	Phase 2 In-depth therapy
LOVE AND BELONGING Feeling connected, safe, secure, supported	Phase 3 Maintenance
SAFETY NEEDS Feeling secure, protected, safe, healthy	
PHYSIOLOGICAL NEEDS Feeling safe, healthy, comfortable	

SPOT

Phases of SPOT Service..

Basic needs

Feeling, sleeping, self hygiene, care for pets, funeral arrangements, talking to work, school, safety

This phase can be as long or as short as the clients presenting needs dictate.

In-depth Therapy

Weekly individual or family therapy sessions to develop healthy coping mechanisms and support the client to live with their grief.

(The SLD role is available but background)

Maintenance

1. Therapy sessions shift to fortnightly, monthly until termination

2. SLD role termination

3. Service remains available to client for crises intervention or top up.

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Case 1

A story from phase 2: Therapeutic intervention

Results were significantly better than baseline for the majority of patients.

Following phase 2, patients were observed as outpatients and advised to continue with their current therapy. Results were significantly better than baseline for the majority of patients.

Our current therapy aims to focus on:

- Self
- Family dynamics
- Abuse/Power
- Self-care without guilt
- Anger and aggression

SPOT

Thank You

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